



SWS Mountain Guides

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Payments, Transfers, Weather Credits, Cancellation & Refund Policy

Domestic Seminars:

A non-refundable 50% deposit is required with each reservation and the BALANCE is due **30 days** prior to the course starting date. In the event you cancel your reservation 30 days or more before the course start date the balance of your course fee is refundable. We are sorry, **but NO REFUNDS will be made within 30 days prior to the course starting date.**

Custom Seminars/ Private Guiding:

A non-refundable 50% deposit is required with each reservation and the BALANCE is due **30 days** prior to the course starting date. In the event you cancel your reservation 30 days or more before the course start date the balance of your course fee is refundable. We are sorry, **but NO REFUNDS will be made within 30 days prior to the course starting date.**

International Expeditions & Treks:

A 50% deposit is required with each International Expedition or Trek reservation and the BALANCE is due **90 days** prior to the course starting date. In the event you cancel your reservation between 90-60 days before the course, a \$1,000.00 cancellation fee is required and the balance of your course fee is refunded. Between 60-45 days prior to the course a 50% cancellation fee is required with the balance refunded. We are sorry, but **NO REFUNDS** will be made within 45 days prior to the course starting date.

Transfer Fees:

You may transfer your domestic course fee (deposit and balance) to another scheduled course when we receive a \$75.00 non-refundable transfer fee within 21 days prior to your domestic course date. Transfers within 21 days prior to your domestic course is by discretion of SWS Mountain Guides director(s) only. **Note:** Policy does not apply to International Treks and Expeditions.

Canceled Courses:

SWS Mountain Guides aka Sierra Wilderness Seminars Inc. reserves the right to cancel and/or reschedule seminars due to inadequate minimum sign-ups or other unforeseen circumstances. You will receive a full refund of course fee when the course is canceled within 24 hours before the starting date. However, SWS Mountain Guides aka Sierra Wilderness Seminars Inc. is not responsible for additional expenses incurred including non-refundable airline tickets, equipment, medical expenses etc. We recommend you obtain trip cancellation insurance to protect yourself. You can get Cancellation Insurance information by logging onto our website at: www.swsmountainguides.com and clicking on the reservation page for a link to cancellation insurance.

Weather Credits and Rescheduled Seminars:

SWS Mountain Guides aka Sierra Wilderness Seminars Inc. reserves the right to reschedule seminars and/or courses due to severe weather conditions or other uncontrollable circumstances which make the course or climb unsafe to continue. Weather Credit or Weather Partial Credit will be given for a course or climb during or within 24 hrs of the course start dates, if severe weather conditions or other uncontrollable circumstances make the course or climb unsafe to continue. This decision will be at the discretion of the climb leader and /or the Director(s) of SWS Mountain Guides.

Note: Weather credits is an in-house-credit which can be used on rescheduled courses or any other SWS Mountain Guides course or climb within one year of date of issue. Weather credits can be extended beyond the one year time limit, if you contact SWS Mountain Guides and request an extension.

Gratuities:

Tipping/Gratuities are customary on guided trips. If you are pleased with the service provided by your guide or instructor and/or if the guide has gone beyond the scope of instruction to help you with the enjoyment of your course or climb then a gratuity is always appreciated.

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